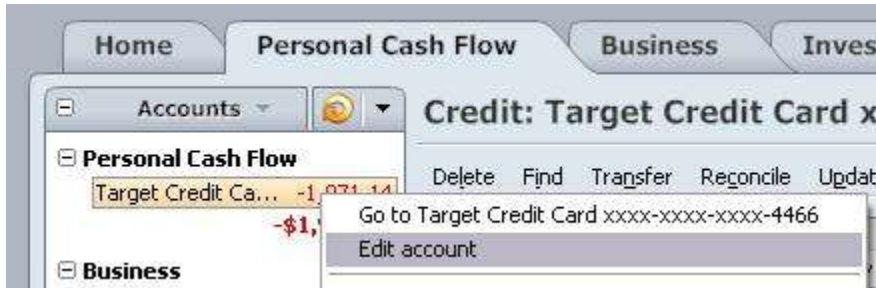


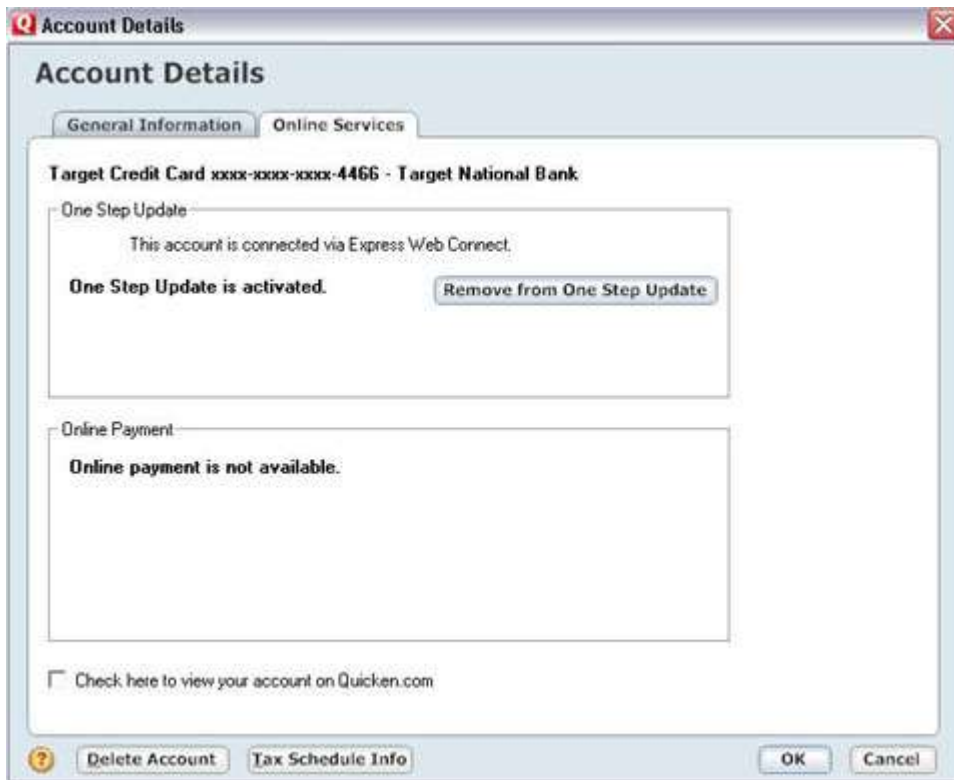
Quicken Windows

To Deactivate (disconnect) Express Web Connect

- Right click the account in the Quicken Account List
- Select Edit Account from pop-up.



- Click the Online Services tab. In the One Step Update section, it will state the connection method the end user is using. Have the end user disable the account by clicking on the "Remove From One Step Update" button.



To Reactivate Express Web Connect:

- If needed, Click on General Information tab and **Double Click** in Financial Institutions list box to select your financial institution (1.)

The screenshot shows the 'Account Details' window with the 'General Information' tab selected. The 'Financial Institution' field is highlighted with a red arrow and a callout box labeled '1. FI List box'. The account name is 'Addi Chekin' and the account location is 'Banking: Spending'. Other fields include Account Number (0454554545), Routing Number (065000030), and Customer ID (billpayest277). There are also fields for Contact Name, Phone, Home page, Activity page, and Other page, each with a 'Go' button. At the bottom, there are buttons for 'Delete Account', 'Tax Schedule Info', 'OK', and 'Cancel'.

- Click the "Activate One Step Update" button and follow the onscreen prompts to complete the One Step Update activation process. Now the account will be connected using Express Web Connect.

The screenshot shows the 'Account Details' window with the 'Online Services' tab selected. The 'One Step Update' section is highlighted, showing a message: 'This account is connected via Web Connect. One Step Update is available. Activate One Step Update'. Below this, there is a message: 'A connection has been made between this account and ING DIRECT. Remove Connection'. There is also an 'Online Payment' section with a message: 'Quicken Bill Pay is available. Activate Online Payment'. At the bottom, there is a checkbox labeled 'Check here to view your account on Quicken.com' and buttons for 'Delete Account', 'Tax Schedule Info', 'OK', and 'Cancel'.

You will be prompted to provide your login credentials and a list of available accounts will be presented. Check any that you want to set up for Express Web Connect. Intuit will log in to the online banking system daily on your behalf and collect the transactions available. When you want to process them, simply click One Step Update and they will automatically download into your accounts for processing.

If you wish to cancel this process, you will need to Deactivate Express Web Connect, which will delete the login token from Intuit's servers.